## Person Specification

## Town Clerk – Midsomer Norton Council

| KEY CRITERIA                      | ESSENTIAL   | DESIRABLE   |
|-----------------------------------|---|---|
| Educational<br>Qualifications     | A good standard of education (e.g.<br>GCSE 4-9 /A-C) to include English<br>Language and Mathematics.  | Appropriate management,<br>administration, or professional<br>qualification.  |
|                                   | Level 3 Certificate in Local Council<br>Administration (CiLCA)<br>(Includes candidates currently working<br>towards CilCA or providing a<br>commitment to achieve CilCA within 12<br>months of appointment).<br>Evidence of a commitment to   | A relevant university degree.   |
|                                   | continuing professional development.  |   |
| Team management<br>and Leadership | Evidence of ability to provide strong<br>leadership to enable, motivate and<br>develop staff.<br>Evidence of ability to prioritise work, set<br>targets, achieve positive outcomes and<br>delegate effectively, as well as the ability<br>to organise and manage resources<br>effectively.<br>Experience of high-level<br>responsibilities. | Previous experience as a Clerk or<br>Deputy Clerk or in a senior<br>position in a principal local<br>authority, with a clear focus on<br>community service, partnerships,<br>and outcomes.<br>Knowledge of current employment<br>legislation.<br>Knowledge and experience of<br>Health and Safety and risk<br>assessment requirements for<br>business, the public and staff.<br>Evidence of good negotiating<br>skills.<br>Evidence of managing workforces. |
|                                   |   | Experience in delivering annual<br>staff appraisals.  |
| Communication<br>skills           | A high level of written, reporting, and<br>presentational skills; excellent<br>interpersonal skills; understanding of<br>marketing and publicity, and of proactive<br>communication with local press and<br>other media. Including online and<br>through social media.  | Experience of working with volunteers.<br>Evidence of working in community groups.  |
|                                   | Provide objective advice to Councillors<br>in a timely and coherent manner,<br>including analytical report writing and<br>analysis.   |   |
|                                   | Excellent customer relations.   |   |

| Facilities   | Knowledge of public property  | Experience in managing  |
|--|---|---|
| Management   | maintenance requirements.   | community buildings and outdoor<br>public space and awarding<br>contracts.  |
| Financial<br>Management                            | Proven experience of financial<br>management including budget setting<br>and budget monitoring.<br>Experience in managing payroll.  | Experience of the Local<br>Government / Town Council<br>management accounting systems<br>and setting annual budgets and<br>precepts.  |
|  | Knowledge of VAT procedures.  | Experience in using the Rialtas accounting package  |
| Experience and<br>knowledge of Local<br>Government | A good understanding of Local<br>Government's structure, functions,<br>responsibilities, and Procedures.<br>Demonstrable understanding of the<br>legal requirements affecting local<br>authorities. | Previous experience of working<br>with and advising local authority<br>Committees and elected members<br>(or equivalent).<br>Management / Administration of<br>charitable trusts. |
| Policy Development<br>and strategic<br>management  | Experience of developing and implementing strategies, policies, and procedures.   | Evidence of giving advice on<br>policy issues or recommending<br>strategy on difficult issues.  |
| Information &<br>Communications<br>Technology      | High level of experience of using<br>computerised systems and a working<br>knowledge of Microsoft Office.   | Evidence of the use of ICT to<br>meet practical needs and improve<br>effectiveness in a business<br>setting.  |
| Work Related<br>Personal Qualities                 | Ability to prioritise and work on own initiative and complete tasks without supervision.  | Good negotiating and influencing skills.  |
|  | Approachable and responsive with staff and members of the public.   | Ability to manage change.<br>Ability to manage conflict.  |
|  | Ability to build effective working relationships with Council members, staff, and a range of stakeholders.  |   |
|  | Confidence to deal with challenging situations.   |   |
|  | Practical, with common sense approach to problem solving.   |   |
|  | Trustworthy with confidential information.  |   |
|  | Receptive to change and new ideas.<br>Methodical and thorough approach.   |   |

| Operational | Able to attend evening meetings and weekend civic related events.   |  |
|-------------|---|--|
|             | Ability to move around the locality in order to attend meetings and engage with residents and stakeholders. |  |
|             | Full UK Driving Licence with access to the use of a car.  |  |